

**FACTS****WHAT DOES TexasBank  
DO WITH YOUR PERSONAL INFORMATION?****Why?**

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

**What?**

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and Payment history
- Income and Credit history
- Account balances and Overdraft history

When you are *no longer* our customer, we continue to share your information as described in this notice.

**How?**

All financial companies need to share Customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their Customers' personal information; the reasons TexasBank chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does TexasBank share?	Can you limit this sharing?
<b>For our everyday business purposes—</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes—</b> to offer our products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	No	We don't share
<b>For our affiliates' everyday business purposes—</b> information about your transactions and experiences	No	We don't share
<b>For our affiliates' everyday business purposes—</b> information about your creditworthiness	No	We don't share
<b>For nonaffiliates to market to you</b>	No	We don't share

**Questions?**

Call 800-281-3889 or go to [www.texasbank.com](http://www.texasbank.com)

## Who we are

Who is providing this notice?

**TexasBank**

## What we do

How does **TexasBank** protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

How does **TexasBank** collect my personal information?

We collect your personal information, for example, when you

- Open an account                                    or Apply for a loan
- Deposit money                                     or Use your debit card
- Pay your bills

We also collect your personal information from others, such as credit bureaus, affiliates or other companies.

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing. **But TexasBank does not share in these capacities**

## Definitions

**Affiliates**

Companies related by common ownership or control. They can be financial and nonfinancial companies.

**Nonaffiliates**

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *We do not share with non affiliates other than as depicted in this disclosure*

**Joint marketing**

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *We do not have joint marketing partners*

## Other important information

### Connecting With TexasBank Using Mobile Apps

TexasBank may provide experiences on social media or mobile app platforms that enable online sharing among users who have registered to use them. Please see TexasBank's Mobile Banking Privacy Disclosure for more details.

TexasBank is chartered, licensed, or registered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking.

Any consumer wishing to file a complaint against TexasBank should contact the Texas Department of Banking

through one of the means indicated below:

In person, or by U.S. Mail: 2601 North Lamar Boulevard, Suite 300, Austin, Texas 78705-4294;

Telephone No. 877-276-5554;

Fax No. 512-475-1313;

Email: [consumer.complaints@dob.texas.gov](mailto:consumer.complaints@dob.texas.gov),

Website: [www.dob.texas.gov](http://www.dob.texas.gov).