

RE: Loan #

Property Address:

Dear Borrower(s):

The following instructions and documentation have been provided in response to your recent inquiry. To avoid any unnecessary delays and ensure the timely processing of the loss draft, it is extremely important that you read and follow the instructions outlined below.

If your loss is greater than \$40,000.00, TexasBank reserves the right, pursuant to the Security Instrument securing the mortgage lien, to escrow the loss draft funds, thus ensuring the repairs to your property are completed. If your mortgage payments are current, your claim will begin to be processed so that funds may be disbursed. If you have been directly affected by a federally declared disaster and have a disaster-related forbearance plan in place your claim will be processed with this taken into consideration.

The following requirements apply:

- Claim check endorsed by all payees listed on the check.
- Provide a copy of the insurance adjuster's estimate listing the identified damages and the amount covered by your insurance company.
- Sign the enclosed Owner's Affidavit.
- Provide a copy of the signed contract between you and the contractor listing:
 - a) all the repairs that will be performed
 - b) the total cost to complete the repairs
 - c) the estimated time required to complete the repairs
 - d) Repairs must be completed by a licensed contractor
- Contractor's license and proof of insurance.

Please include your loan number on all documents and check(s). Forward to our office at:

DFW Area including Parker County:

TexasBank Attention: Loss Draft Department 4521 S. Hulen St., Suite 200 Ft. Worth. TX 76109

Central and West Texas Branches:

TexasBank Attention: Loss Draft Department 400 Fisk Avenue Brownwood, TX 76801

(continued)



Failure to provide all the required documents will prevent the timely release of the first payment from the restricted escrow/loss draft account (referred to as a draw).

Except for the initial draw from the escrow account, TexasBank will pay only for repairs that have been completed. TexasBank will release the initial draw to begin repairs. Please be aware that all checks will be made payable to you and the contractor. Under no circumstances will TexasBank release, as part of the initial draw, more than 1/3 of the funds received. Any additional draws require at least 50% of the repairs to be completed.

Please note that the claim funds cannot be used to bring the loan current. However, in the case of a total loss, TexasBank reserves the right to use the claim funds to pay off the loan or to require additional funding conditions. TexasBank will monitor the repairs process via property inspections to verify the repairs are being completed according to the contract and in compliance with the local building codes. Inspections are to be completed at 50% (or greater) of the completed repairs and at the completion of the repairs. To arrange for an inspection, please contact our DFW Area office at 888-556-2676 (8:00am-5:00pm CST Monday-Friday) or our West and Central Area office at 877-276-5554 (8:00am-5:00pm CST Monday – Friday). Please allow ten business days for completion of the property inspection.

To continue processing your claim, the following item will be required each time a draw is requested:

A waiver of lien/sworn statement from the contractor(s) for whom payment is to be made. A form for this purpose
is enclosed.

Upon completion of the repairs, TexasBank will also require your contractor complete the Waiver of Liens. This form is required to ensure that your property remains free of any liens. Without this form TexasBank cannot release the final draw.

We at TexasBank understand that dealing with the loss to your property can be difficult, and we want to help you through the repair process. To ensure a smooth process, please follow the instructions provided.



THIRD PARTY AUTHORIZATION FORM

| Date: | | |
|--|--|--|
| RE: Loan # Property Address: | | |
| Dear Borrower: | | |
| | mation. If you would like us to communicate with a Third Party elow information. Please provide this information as soon as | |
| Third Party Name: | Third Party Phone Number: | |
| Third Party Address: | | |
| Please check all that apply. | | |
| Communicate directly with my Third Party con | ncerning my loss. | |
| Pay my Third Party directly for any monies du | e from my insurance claim funds. | |
| Send disbursements to my Third Party directly | y. | |
| I/we hereby authorize the Third Party listed above to obtain information concerning my loss draft file process including all directives indicated above. My signature approves the authorization of the Third Party. This authorization expires one year from the date signed unless cancelled earlier or when the loss draft file claim closes. | | |
| Date: | Date: | |
| Signature of Borrower | Signature of Co-Borrower | |
| | | |
| Printed Name | Printed Name | |



TexasBank Loss Draft Claim Form

This form must be completed and returned with all items listed on the procedure letter. The information you provide below will help us to better serve you during your loss.

| RE: Loan # Property Address: | | |
|--|-------------------------------------|--------------|
| Phone Number: | | |
| E-mail: | | |
| Preferred Contact Method (phone, e-mail, or ma | ail): | |
| Preferred Contact Time (morning, afternoon, ev | vening): | |
| Insurance Adjustor's Name: | | |
| Insurance Adjustor's Phone Number: | | |
| Please name all persons authorized to speak o | n the claim, not previously listed: | |
| Signature | Date | |
| Signature | Date | |
| Please send the documents to the following address | ess: | |
| DEW Area including Parker County | Control and West Toyas Branches | |

DFW Area including Parker County:

TexasBank Attention: Loss Draft Department 4521 S. Hulen St., Suite 200 Ft. Worth, TX 76109 Central and West Texas Branches:

TexasBank Attention: Loss Draft Department 400 Fisk Avenue Brownwood, TX 76801



OWNER'S AFFIDAVIT

| Loan # | |
|--|--|
| State of: | |
| County of: | |
| I/we, | (Mortgagor(s)), being first duly sworn, deposes and says |
| that he/she is owner of the Property located at: | |
| has been, or will be, fully repaired and that the repaired port condition as the Property has been, or will be, fully paid from | |
| Insurance Company Name: | |
| And that no mechanic's or materialmen's liens will be attach | ed to the Property by reason of said repairs. |
| In addition, I/we agree to a full inspection once the repairs a | re complete. |
| | |
| Borrower's Signature | |
| Co-Borrower's Signature | |
| Executed this, 20 | · |
| Please send the documents to the following address: | |
| DFW Area including Parker County: | Central and West Texas Branches: |

TexasBank Attention: Loss Draft Department 4521 S. Hulen St., Suite 200 Ft. Worth, TX 76109 TexasBank Attention: Loss Draft Department 400 Fisk Avenue Brownwood, TX 76801



Waiver of Lien

| My/Our contract with: | |
|--|---|
| To provide: | |
| Full Property Address: | |
| Loan #: | |
| (Check One) | |
| Full Conditional Having been fully paid and satisfied, all my/our constru released. This waiver is conditioned on actual payment | ction lien rights against such property are hereby waived and t of \$ |
| Full Unconditional Having been fully paid and satisfied, all my/our constru released. | ction lien rights against such property are hereby waived and |
| Date: | Company: |
| | Address: |
| Signature: | |
| | Phone: |
| Swo | rn Statement |
| | s/me will be the responsibility of the undersigned. |
| · | Signed: |
| | Deter |